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**[](https://www.tdi.texas.gov/index.html)**

**After the storm videos and information:**

* [FAQ: Winter storms](https://www.tdi.texas.gov/consumer/storms/winter-storm-faq.html)
* [Insurance tips following winter storms](https://www.tdi.texas.gov/news/2021/tdi02182021.html)
* [Help for renters with winter storm damage](https://www.tdi.texas.gov/news/2021/tdi02222021.html)
* [Avoiding contractor scams](https://youtu.be/YRX1HE0RH4o) (video)
* [Preventing fraud after a storm: a toolkit for city and county officials](https://www.tdi.texas.gov/consumer/storms/fraud-toolkit.html)

**Printable information and videos:**

* [Filing an insurance claim](https://www.tdi.texas.gov/takefive/documents/filing-home-claim.pdf) (pdf)
* [Working with an adjuster](https://www.tdi.texas.gov/takefive/working-with-adjuster.html)
* [Deductibles and contractors](https://www.tdi.texas.gov/takefive/can-a-contractor-waive-my-deductible.html)
* [Water and mold](https://www.tdi.texas.gov/takefive/when-are-water-damage-and-mold-covered-by-insurance.html)
* [Roof replacement](https://www.tdi.texas.gov/takefive/replacing-your-roof.html)
* [Insurance not paying enough](https://www.tdi.texas.gov/takefive/disagree.html)

**Need help with an insurance question?**

Call our Help Line at 1-800-252-3439. Monday through Friday, 8 a.m. to 5 p.m. Central time.