

TDEM VAL | Courtney Goss | 512-243-4337 cell | Email

- 15,802 power outages statewide. Decrease of 13,000+
- 1,335 Boil Water notices statewide, 54 water systems are no operations (515 Boil Water notices have been rescinded)
- Bottled Water and potable water, shelf stable meals, money
- Plumbers need water heaters
- Governor Abbotts office needs plumbers
- Please ask people to complete the TIART (Texas Impact Assessment Recording Tool), 19,544 have been completed (18,667 are for private residences) more owners than renters have reported.
- A little over 2,000 report their home has major damage and they can't stay there; 3,000+ have no insurance
- 14,011 say they had frozen pipes, unmet needs are mostly around the plumbing area

TEXAS GENERAL LAND OFFICE | Christa Lopez

- They are communicating to Harvey clients right now and they should be receiving that communications
- On their website there is an FAQ for "what if my Harvey/Imelda home was affected by the Winter Storm"

FEMA REGION 6 | Karla Morgan

- 15,207 registrations by COB yesterday, 32,837 that is coming in per day
- Will they be willing to relocated while their home is being repaired, they can be awarded rental assistance until their home can be repaired.
- Housing Assistance and ONA have a combined fund distributed
- 16,933 outstanding needs
- Partners with TX VOAD, ONE STAR on how you can assist your residents because there will not be a DRC set up
- They can apply by phone at 800-621-3362 or www.disasterassistance.gov (They have to upload documents here, if they can't upload documents anytime or they can fax documents in and make sure they have registration number on every document)
- They may be able to cover things that insurance cannot cover
- If they get a denial letter, please follow up. There are a lot of reasons why they may be denied
- They need to call 800-621-3362 and find out why they got denied as FEMA is only a piece of the puzzle.
- Appeals: Every resident have a right to appeal their denial, they need to write a statement, supply documentation of why they are appealing.

- This is not a flood event, and make sure they are putting WINTER STORM as their event, and then they can put a – flooding.
- If they apply on a mobile device, they may have an error message and tell them to go ahead and call 1-800-621-3362 # to finish applying with FEMA.
- They should be able to use same email from prior disaster, but there has been reporting of people running into that issue.
- Clients can give verbal consent for services providers to call into FEMA on their behalf to release information as needed.
- FEMA TTY (800) 462-7585 HELPLINE/REGISTRATION NUMBER
- Karla Morgan is POC for the FEMA VAL's, FEMA VAL karla.mongan@fema.dhs.gov 225-910-5088
- Don Bonchack - Donations lead at FEMA HQ Don.Bonchack@fema.dhs.gov or FEMA-Donations-MGT@fema.dhs.gov

TEXAS HEALTH AND HUMAN SERVICES

- Megan Stacy, Coordinator with Disaster Behavioral Health working on a Crisis Counseling program
- Met yesterday (2.23) with federal partners regarding the disaster declaration and looking at best program structure of crisis counseling grant they are putting together, nothing new to report.
- Megan Stacy, Response Coordinator, Disaster Behavioral Health Services TX HHS megan.stacy@hhs.texas.gov 512-632-6658

DSHS | Gabriel Garcia

- Gabriel Garcia – HHS Emergency Services program, ONA (Other Needs Assistance) are currently taking calls around the state.
- Residents can call in to ONA and ONA will help them apply with FEMA or finding SBA loan.
- We are waiting on the state to hear if there will be DCMF
- 211 does have the information for ONA
- ONA -- 800.582.5233

OFF THE GRID RESPONSE | Angela Maria Nardolillo

- Focus on Deaf and Hard of Hearing
- Right now there are 350,000 Texans cut off from Disaster Relief
- Simple App called Mixed Captions
- Be there 2nd week of March to set up filtration system, solar panels, etc.
- Angela Maria Nardolillo of “OFF-THE-GRID MISSIONS” Website: www.offthegridmissions.org info@offthegridmissions.org and you can use MIX CAPTIONS for LIVE REAL TIME CAPTIONING of videos. Let me know if you have any questions I am happy to help! There are VRS services LOCAL in TEXAS and we are happy to also provide this information!

WATER MISSION | Jon Conway

- Jon Conway -- Working on coordination in the Greater Austin area jconway@watermission.org
- Working with Plumbers without Borders

CRISIS CLEANUP | 844-965-1386 | <https://www.crisiscleanup.org/register>

- Crisis Cleanup has opened an incident for the Winter Blast Incident, and a public hotline: 844-965-1386. Download flyers and Social Media at <http://blog.crisiscleanup.org>
- They can request help with 'unskilled' labor for homeowners in need
- Most organizations will not do pipe repair, and we have some volunteers answering calls, but they need more volunteers as time goes on
- Reach out to Aaron and they can answer calls from home
- If you would like access the database, you can click and 'request access'
- Landlords? Yes, they can call 844-965-1386 to ask for help. Whether organizations will clean up rental properties is up to each organization individually.
- Churches? Yes, they can register for help.
- Crisis Cleanup does not haul away debris
- Log on to <https://www.crisiscleanup.org>, and click "Request Redeploy" on the dashboard to get access.
- If your organization does not have an account, register at <https://www.crisiscleanup.org/register>
- Aaron Titus, 202-669-2969; aaron@crisiscleanup.org

CONVOY OF HOPE | Jason Anderson

- Currently distributing water to partners throughout the state.

TEXAS DEPARTMENT OF INSURANCE (TDI) | Felecia Rivers

- Disaster Recovery Coordinator (Felecia Rivers) – TDI is tracking consumer and agent calls.
- 1-800-252-3439
- They are the regulating agency for the insurance industry, companies, adjusters and agents
- They protect insurance consumers
- They do have a document (One Pager) that provides consumers or organizations with info that available on their website to help guide policy holders
- One Pager has been uploaded to TX VOAD site

MENNONITE DISASTER SERVICES

- Wait on Transcript, spoke at 12:14p

ADVENTIST COMMUNITY SERVICES | Marshall Gonzales

- They need blankets to replenish their supplies

- They are working in Johnson county to assist with food and water distribution

AIRBnB.ORG | Serina Bellamy

- They are reimbursing people for stays

CRISIS RESPONSE MINISTRY, Gaye Gardner

- Continue to provide assistance, assisting churches and water distribution

TOMMY ROSSON | HOUSTON RESPONDS

- Houston Responds – food and water distribution, beginning intake process for muck and gut cleanout teams, have 3 warehouses in Greater Houston and Beaumont area. The number of churches that want to serve is greater than they have and he would like to connect churches and non-profits
- The Disaster Page has a list of resources for recovery and congregations
- Contact - thomasina@houstonresponds.org
- We have a detailed list we will share for clean-up and repair needs and 3 warehouses to store and distribute
- www.houstonresponds.org/disaster

CATHOLIC CHARITIES GALVESTON / HOUSTON

- They have Financial Assistance and clients can apply for funds there at their website.
- Catholic Charities Galveston-Houston is taking applications on our website for financial assistance at this time <https://catholiccharities.org/winterstormhelp/>

CATHOLIC CHARITIES FORT WORTH | Jay Semple

- Catholic Charities Fort Worth in Tarrant County continues to provide rental and utilities assistance at 817-534-0814, M-F, 8a - 12p.

JOE HILLIS | ITDRC

- Working on coordinating PODS and working with other organizations in need
- ITDRC is compiling a list of short term recovery resources for TDEM (PODs, Water & Food Distribution, etc)
- Please send any site info to DR-210170@itdrc.org
 - Address, hours of operation, commodities offered, etc.

FEEDING TEXAS

- Coordinating with 21 food banks across the state, food and water distribution in their communities

FOOTPRINT PROJECT

- Deploying solar equipment to ITDRC and seeking counties in need of power

TEXSAR | Justin Mcinnis

- Working with generators, justin.mcinnis@texsar.org

SAVE THE CHILDREN | Aren Koenig

- Working on assessment report across the state, DFW, Austin and Houston through this week and next week
- Looking at childcare recovery support
- Focusing on partners along the border to make sure that immediate needs are met in those shelters

THE SALVATION ARMY | KATHY CLARK

- The Salvation Army – Salvation Army has been managing warming centers across Texas
- Some operations are normal business hours now

SEWA INTERNATIONAL

- Helping with hot meals in Dallas, Houston and Austin, will be doing food drives in low income apartment complexes. Including Produce and Dairy
- Will be doing Case Management to direct people to fill out FEMA applications
- Sewa International is involved in weekly Food distribution at low income apartment complexes around Greater Houston. We are also doing Case management for the affected families

SBP USA | Marly Maskill

- free resources at: sbpprotects.org
- Free Recovery Navigation Webinars
 - <https://sbpusa.webex.com/sbpusa/onstage/g.php?MTID=e8a695716d564f7acc49f8a5724cefdb7>
 - Implementing correct mold remediation steps
 - Protecting themselves from contractor fraud
 - Wednesday, February 24, 2021 2:30 pm CST: Registration Link
 - Saturday, February 27, 2021 3:00 pm CST: Registration Link

TEAM RUBICON | Dennis Crawford

- Arrival, Feb. 25 in
- Unmet needs in rural and metro areas across the state
- Dennis Crawford, Team Rubicon (North TX and OK), 210-551-1830, dennis.crawfordii@teamrubiconusa.org

GOOD 360

- Looking for donors where we can send truckloads of water.
- Reach out to her for those water donations
- Good360 - Kaitlin@good360.org. Please reach out with any unmet needs

HABITAT FOR HUMANITY, INTERNATIONAL | Erin Goodyear

- Request for needs in Laredo, TX they have received a lot of requests for plumbing supplies
- PVC Pipes, Connecting Materials

- Erin Goodyear, Habitat for Humanity International, egoodyear@habitat.org

UNITED WAY

- More than ½ dozen have started local relief funds
- It's a running list and there is a statewide fund they have started as well
- <https://www.uwtexas.org/february-winter-weather-recovery>

UNITED CHURCH OF CHRIST

- Looking to apply for monetary grants to support the community, looking to identify needs across Texas.
- Encouraging flood buckets and kits to be created and shared with Texas

*SAMARITAN'S PURSE | Shannon Daley

- Austin and Houston assessments and looking to help with muck out and chainsaw work in Austin area

ISLAMIC RELIEF

-

LCMS, TEXAS DISTRICT | Julie Tucker

- We have the capability to bring in a 6500 tanker of water, arrival possibly on Tuesday.
- An 18 wheeler with plumbing supplies, water, pre-made baby formula will arrive next week.
- Small supplies arriving on Wednesday here in SA.

RED CROSS

- Currently no one in a non-congregant shelters
- Have MH Workers, Spiritual Care workers that are activated

SVDP | Kevin – Offered protein bars, chips and need to confirm before they accept that donation

- IS there anyone on the call that can help with logistics
- Need funding or logistic support

- Kathy with TSA will connect with him online
- Good 360 could also help

TEXAS BAPTIST MEN | David Wells | Texas Baptist Men

Shower units at Apt. Complexes in GP, Cedar Hill, WF, Garland and at a local shelter in Marble Falls

Flood recovery units out working and encouraged teams to work with local churches and have taken requests in for those working across the state

AMERICARES | VITO

Americares may be able to offer assistance to health clinics to help them open

Emergency@americares.org

HARDIN COUNTY STRONG & O. COUNTY DISASTER REBUILD | Michelle Brewer

Need plumbing supplies and volunteers

Reached out to partners that we have previously worked with

Info in the chat

CHRISTIAN CHURCH DISCIPLES OF CHRIST |

- Several of them are activating for relief efforts
- Church in Granbury will open as shower facility and open to distribute water, but they need containers
- If anyone has lead on water containers or needs locations for distribution
- Contact info is in the chat

WORLD RENEW | Carrie

- Recruiting plumbing volunteers to come to Texas

ZOOM NOTES FROM THE CHAT

- Damian Morales - 914.494.9333 ; damian@onestarfoundation.org
- Christa Lopez, Texas General Land Office, christa.lopez.glo@recovery.texas.gov 512-917-8385
- April Dembeck, National VOAD, april@nvoad.org, 202-445-4576
- Jay Semple, jsemple@ccdofw.org, Tarrant County VOAD & Catholic Charities
- John Millar; Dir Disaster Construction; Catholic Charities Galveston-Houston; jmillar@catholiccharities.org; 405-921-3163
- Carolyn Fernandez Catholic Charities of Southeast Texas cfernandez@catholiccharitiesbmt.org, 409-658-4073
- Erika Hornsey, Houston ToolBank, erika.hornsey@toolbank.org, 713-674-0262
- Chad Pickett, ToolBank Disaster Services chad@toolbank.org 404-913-9660
- Paul Zaharas, International Orthodox Christian Charities, pzaharas@iocc.org 443-275-8875
- Jessica Vermilyea, Executive Director, Lutheran Social Services Disaster Response, jessica.vermilyea@upbring.org, 504-376-9121
- Jeff Koller Mennonite Disaster Service jkoller@mds.mennonite.net 717-823-7415
- Dan Hoeft IOCC US site supervisor dhoeft@iocc.org
- Susanne Gilmore, CWS = sgilmore@cwsglobal.org - 785-341-8203
- Greg Bennett, United Ways of Texas, 512-694-2872, Greg.Bennett@UWTexas.org
- Falecia Rivers, Texas Dept. of Insurance (TDI), Falecia.rivers@tdi.texas.gov, 512-676-6277
- Megan Stacy, Response Coordinator, Disaster Behavioral Health Services TX HHS megan.stacy@hhs.texas.gov 512-632-6658
- Achalesh Amar or Rashmi Singh - Sewa International, director_dr@sewausa.org, 713-357-8216
- Amelia Reynolds Footprint Project mia@footprintproject.org
- Derrick Lea, ACS Disaster Response National Director, wderricklea@nadadventist.org
- Marshall Gonzales - Texas Adventist Community Services acs@txsda.org
- George Hernandez Mejia, All Hands and Hearts, George.hm@allhandsandhearts.org
- *Greg Lentz Hearts With Hands Disaster Relief, Asheville NC
- Ed Sackett - Mission Presbytery- drc@missionpby.org 407-344-7477
- Dan Franklin - Crisis Resiliency Team danrfranklin@gmail.com
- Jeanne Hooke HOPE Animal-Assisted Crisis Response jeannehooke@yahoo.com 713-213-1112
- Abdullah Shawky Islamic Relief USA Ashawky@irusa.org 972-658-0349
- Thomasina Burns - Houston Responds; 281-772-1000; thomasina@houstonresponds.org

- Jim Alvey Good360 jalvey@good360.org or Kaitlin FitzGerald, Good360 -Kaitlin@good360.org
- Stephanie Duke-Disability Rights Texas, sduke@drtx.org 713-335-0272
- Marly Maskill, SBP - mmaskill@sbpusa.org
- Joe Hillis – ITDRC jhillis@itdrc.org
- Jonathan Falk - NAHB, Disaster Reilef, jfalk@nahb.org, 904-994-5530
- Kecia McBride - Episcopal Diocese of Texas; 409-795-8782 kmcbride@epicenter.org
- Shannon M Daley, Samaritan's Purse, sdaley@samaritan.org, 214-897-4342
- Serina Bellamy, Airbnb.org, serina.bellamy@airbnb.com
- Aren Koenig, Save the Children. akoenig@savechildren.org. 660-251-1359
- Jim Ellor, Presbyterian Disaster Assistance, james_ellor@baylor.edu
- Steve Hochstetler MDS shochstetler@mds.mennonite.net
- Susan Luttrell Central Texas Conference UMCOR susanluttrell@ctcumc.org 817-781-5875
- Jason Anderson - Convoy of Hope - 701-866-2939 - jasonanderson@convoyofhope.org
- Gaye Gardner, Crisis Response Ministry, ggardner@crmtx.org