



# National Voluntary Organizations Active in Disaster

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## NATIONAL MEMBER & STATE/TERRITORY VOAD MEETING

May 18<sup>th</sup>, 2021

# Welcome

Mike Manning

*Board Chair*



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# Roll Call

Jim Kirk

*Board Secretary*



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# Voting Instructions

Katherine Boatwright

*Director of Operations*



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# Electronic Ballots

- All voting members/proxys received an electronic ballot TODAY via email
  - ▣ Please check Spam/Junk Folders
  - ▣ If you did not receive a ballot, contact [Amelia@nvoad.org](mailto:Amelia@nvoad.org)
- The results will be announced via email on May 19<sup>th</sup>
- Only votes of those who are present during the Member Meeting will be counted



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# Board Member Elections Overview

Zach Cahalan

*Nominations Committee*



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# National Member Nominees



**Elizabeth Disco-Shearer**  
*Disaster Services Corp.  
St Vincent de Paul*



**James J. Kirk**  
*Presbyterian Disaster Assistance*



**Araiff Yusuff**  
*Islamic Relief USA*



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# State/Territory VOAD Nominees



**Christa Figgins**  
*Oklahoma VOAD*



**David Guadalupe, EJ**  
*Puerto Rico VOAD*



**Phil Huber**  
*Maryland VOAD*



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# Committee State Representatives Elections Overview

Charlene Sargent

*State/Territory VOAD Board Representative*



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# Proposed Bylaws Changes Vote Overview

Elizabeth Disco-Shearer

*Board Vice Chair & Bylaws Committee Chair*



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# Article II, Paragraph D.2.

**Summary:** Addition of State/Territory VOAD members as voting members.

## □ Existing Bylaw

National Members shall have the right to vote on all matters coming before the membership for a vote. State/Territorial and Associate Members shall be non-voting members, except as otherwise provided in these Bylaws.

## □ Proposed Bylaw

National **and State/Territorial Members** shall have the right to vote on all matters coming before the membership for a vote. Associate Members shall be non-voting members, except as otherwise **expressly** provided in these Bylaws.



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# Article II, Paragraph K.1.

**Summary:** Addition of State/Territory VOAD members as voting members.

## □ Existing Bylaw

National Members shall have the right to vote on all matters coming before the membership for a vote. State/Territorial and Associate Members shall be non-voting members, except as otherwise provided in these Bylaws.

## □ Proposed Bylaw

Each National Member in good standing and **each State/Territorial Member in good standing** shall be entitled to one vote in any and all meetings of the Members of the Corporation. Associate Members shall not be entitled to vote, except as otherwise **expressly** provided in these Bylaws.



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# Donations Management Committee POC Vote Overview

Patrick Crawford

*Donations Management Committee Board Liaison*



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# Vote!

Vote utilizing the SurveyMonkey link sent earlier today. Please use the chat if you have any questions.



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# Treasurer's Report

Kevin King

*Board Treasurer*



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# National VOAD Revenue

Revenue	March 2021	March 2020
Non-Government Grants	\$125,000	\$143,669
Annual Conference	\$36,725	\$139,225
Individuals/In-Kind/Other	\$410,913	\$2,128
Members & Partners	\$81,865	\$74,723
Total Support and Revenue	\$654,503	\$359,755



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## National VOAD Expenses

Expenses	March 2021	March 2020
Program Expenses	\$52,786	\$19,125
General and Administration	\$184,968	\$136,288
Total Operating Expenses	\$237,754	\$155,413
NET INCOME	\$416,749	\$204,342
BANK BALANCE	\$1,059,847	\$1,112,299



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# Financial Notes

- 2020 Audit in Process
- Received PPP2 Loan (92K)
- Secured FY 21 Grants
  - ▣ Lowe's (1 25K, GIK: 375K)
  - ▣ UPS (225K)
  - ▣ Margaret A. Cargill Foundation (1 00K)



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# FEMA Update

Chris Smith

*FEMA, Individual Assistance Director*



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# Board Update

Mike Manning

Board Chair



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# National VOAD Board Update

- CEO Search
- Diversity, Equity, & Inclusion Taskforce
- Governance Taskforce
- Organizational Health Assessment



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# Headquarters Report

Katherine Boatwright

*Director of Operations*



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# Underlying Challenges

We recognize that in order to achieve these goals we must honestly address some of the circumstances, culture and beliefs that contradict our efforts. we recognize the following

- Habit of being driven by history and fear of exposure to risk can undermine these.
- Conflicting priorities that require hard choices will always frustrate ease of decision making
- Legacy of reactionary systems in place
- Perceived competition challenges innovation in fundraising
- Hesitancy to codify our identity and shift expectations

## Strategic Initiatives

In order to address our contradictions and move towards our overarching goals, we will work in the following four strategic initiative areas. Each of these initiatives have implementation plans for the coming two years. Listed here are the anticipated deliverables from the first two years.

### Leadership Development Throughout the Movement

- Focus on State Supports
- Reinvigorate Leadership Programs
- Strengthen NVOAD Board, Staff & Committees



- LEAD 2.0 Re-launched.
- Roster and process for peer mentorship program established.

- Broader leadership development efforts piloted.
- A dedicated staff person to support State

### Technology and Data to Promote the 4Cs and Tell Our Story

- Providing Quality Tech to Promote Collaboration
- Quantifying Our Impact



- Updated website is a resource library and communication hub.
- DART dashboard is live and includes a mapping platform of member activity.

- Audit results in standard measurements to convey impact.

### Strengthening Our Collective Identity and Relationships

- Institutional Equity throughout the Movement
- Clarify and Manage Expectations of the Movement



- Task force and strategy to support institutional approaches to diversity. Increase in membership representing diverse populations.

- Membership benefits and obligations codified.

### Funding Sustainable Growth

- Fully resourced for programmatic, operational, and staff health



- Fundraising policies updated. Staff increased.
- Cultivation strategy for vetted donor prospects.

- Scalable response plan, including emergency response fund.

# Strengthening Our Collective Identity and Relationships



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# Current Membership

- **National Members - 54**
- **Associate Members - 20**
- **State/Territory VOADs – 56**
- **Partners – 20**
  
- **New Members Since Last NVC**
  - Fuller Center Disaster Rebuilders
  - Mercy Chefs
  - United Policyholders
- **Change in Membership**
  - Vibrant-Associate to National



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# Resource Highlights



- LTRG Committee Recovery Tools Workshop
- Pandemic Best Practices Resource
- Donations Management POC
- Project Comeback Texas Final Report

**Visit: [nvoad.org/resources-center](https://nvoad.org/resources-center)**



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# Leadership Development Throughout the Movement



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# Capacity & Capability Project

## Phase 1 Key Learnings & Next Steps



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# Phase 1 Completed

- Following our strategic plan, this project aims to:
  - Build capacity within State/Territory **leadership**
  - Incorporate **data & technology** to facilitate collaboration and illustrate impact
  - Increase **diversity** amongst State/Territory VOAD membership
  - Develop sustainable **funding** strategies

Sponsored By:



Margaret A. Cargill  
PHILANTHROPIES



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# Key Learnings

- Recurrent concern over **loss of institutional knowledge** as individuals active during Hurricane Katrina begin to move on to other opportunities
- The VOAD Movement's mission, purpose and **role is not clear** to the majority of incoming leadership
- VOAD Membership's **enthusiasm is present and growing** within all regions and at all levels



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# Goals & Growth Opportunities

## *Financial Sustainability:*

53% of VOADs have 501c3 Status

## *Leadership Development:*

50% of VOADs have 2 year terms

## *Technology & Data:*

28% are active on social media

## *Membership Diversity & Engagement:*

53% recognize COADs

- Increase **financial sustainability**, take VOADs to the next level
- Develop **governance guidelines**, build stronger leadership development curriculum & transition planning
- Foster **diversity and inclusion** throughout the movement
- Build **online presence**



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# Resource Priorities

- Continued support for **new websites** & building out the **resource library**
- **Curriculum Development** for VOAD Leadership covering modules such as: VOAD 101, Governance in VOAD, Diversity & Equity, Branding Standards, and toolkits with templates to hit the road running!
- Scholarship Opportunities for National VOAD **Conference**
- Support National Member & S/T VOAD **Coordination** through new opportunities to engage
- Training and tools for **DART**
- **Webinars** on regional topics (Grant Funding, Social Media Use, Welcome to VOAD)



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# Immediate Next steps

- LEAD 2.0 Program & Curriculum Development
- Transferring key learnings to resources & materials for leadership development, membership engagement, technological advancements and financial security
- Strengthen Regional & National Relationships
- Use base metrics to gauge success and implement strategies to reach capacity goals

Midwest (10)  
Southeast & Islands (10)  
Northwest & Islands (9)  
Central Atlantic (5)  
Northern Atlantic (9)  
Great Lakes (5)  
Southwest (8)



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# LEAD 2.0 Working Group

- Help Us Re-Launch VOAD LEAD!
- Open Call for Working Group Members with:
  - Local disaster experience
  - S/T VOAD leadership experience
  - Governance & curriculum development background
- Members will review documents on a monthly basis & provide feedback
- Complete Short Application by May 28<sup>th</sup>



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# Data & Technology to Promote the 4 Cs and Tell Our Story



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# Triennial Review - 2021

## **2016 Triennial Review Spotlight:**

Value of  
Volunteer  
Hours?  
**OVER**  
\$1.2  
BILLION

- Conducted every three years
- Your data builds the story of the collective VOAD impact
- Data received will be shared with Membership, help analyze capability gaps, and to communicate the VOAD reach to funders
- Deadline June 11<sup>th</sup>



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# Tech Resources

- Disaster Agency Response Technology (DART)
  - Available to all State/Territory VOADs
  - New Module Alert: Repair & Construction Manager
    - Coming Soon: Updates to Reporting & National SitRep
  - Contact [DART@nvoad.org](mailto:DART@nvoad.org) for more info!



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# Tech Resources

## ☐ Launched 45 NEW S/T VOAD Websites

The screenshot shows a web browser displaying the Iowa Disaster Human Resource Council (IDHRC) website. The browser's address bar shows the URL [iavoad.org](http://iavoad.org). The website has a dark blue header with the IDHRC logo on the left, which includes the text "Iowa Voluntary Organizations Active in Disaster" and "COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION". To the right of the logo is a navigation menu with links: "About Us", "How to Help", "Response & Recovery", "Events", "Resource Library", "COADs & LTRGs", "Become a Member", "Donate", and "Discussion". There is also a language dropdown menu set to "English" and a search icon. Below the header is a large banner image featuring a red anchor logo and the text "Iowa VOAD". The main content area has a dark blue background with the text "Welcome to the IDHRC" in white. Below this, a paragraph states: "The Iowa Disaster Human Resource Council (IDHRC) serves as a support for partners across the state before, during, and after disasters. Click below to see how the IDHRC impacts your community." A "Learn More" button is positioned below the paragraph. To the right of the main text, there is a section titled "HUMAN RESOURCE COUNCIL" with the text "We bring together faith based, non-profit, and voluntary agencies as well as private sector and government agencies to foster a more effective response and recovery for the people of". At the bottom of the page, there is an orange banner with the text "Our Membership" and a link "Click Here for More Information on our Current Members".

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Home | The IDHRC

[iavoad.org](http://iavoad.org)

Apps Image Bookmarks News in Slow Fren... Duolingo Serious Eats: The... Robinhood Coinbase CoinDesk — Lead... Baltimore Sun: Bal... BandD auctions Comfort Food Rec... GHP Politics Course Reading List

English Log in Take our Survey

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About Us How to Help Response & Recovery Events Resource Library COADs & LTRGs Become a Member Donate Discussion

Iowa VOAD

Welcome to the IDHRC

The Iowa Disaster Human Resource Council (IDHRC) serves as a support for partners across the state before, during, and after disasters. Click below to see how the IDHRC impacts your community.

Learn More

HUMAN RESOURCE COUNCIL

We bring together faith based, non-profit, and voluntary agencies as well as private sector and government agencies to foster a more effective response and recovery for the people of

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Our Membership

[Click Here](#) for More Information on our Current Members

Privacy - Terms

# Funding Sustainable Growth



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# Total Impact

- ❑ 168 Grantees
- ❑ Over \$1.4 Million in Funding & Gifts In-Kind
- ❑ Across 39 States
- ❑ Supporting Disaster Recovery Across the U.S.



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# Member Grant Opportunities

- ❑ 2021 Spring Long Term Recovery Grant
- ❑ 2021 Spring COVID-19 Grant
- ❑ Deadline May 28<sup>th</sup>
- ❑ Grant Amounts: \$1,000-\$5,000



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# NVOAD Conference & FMM

- NVC 2021 – We're Here!
- Fall Members Meeting 2021 - TBD
- May 2-5, 2022 – Baltimore, MD
- May 8-11, 2023 – St. Louis, MO
- May 6-9, 2024 – Phoenix, AZ



**2021 National VOAD  
Virtual Conference**

May 18 - 20, 2021

# Open Forum

Mike Manning

*Board Chair*



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# Adjournment

Mike Manning

*Board Chair*



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